Privacy Policy

This privacy policy has been compiled to better serve those who are concerned with how their 'Personally Identifiable Information' (PII) is being used online. PII, as described, is information that can be used on its own or with other information to identify, contact, or locate a single person, or to identify an individual in context. Please read our privacy policy carefully to get a clear understanding of how we collect, use, protect or otherwise handle your Personally Identifiable Information in accordance with our website.

What personal information do we collect from the people that visit our blog, website or app?

When ordering or registering on our site, as appropriate, you may be asked to enter your name, email address, mailing address or other details to help you with your experience.

When do we collect information?

We collect information from you when you register for our services on our site or enter information on our site for processing school or bus fees.

Provide us with feedback on our products or services

How do we use your information?

We may use the information we collect from you when you register, make a purchase, sign up for our newsletter, respond to a survey or marketing communication, surf the website, or use certain other site features in the following ways:

• To personalize your experience and to allow us to deliver the type of content and product offerings in which you are most interested.
• To improve our website in order to better serve you.
• To allow us to better service you in responding to your customer service requests.
• To quickly process your transactions.
• To follow up with them after correspondence (live chat, email or phone inquiries)

How do we protect your information?

Our website is scanned on a regular basis for security holes and known vulnerabilities in order to make your visit to our site as safe as possible.

We use regular Malware Scanning.
Your personal information is contained behind secured networks and is only accessible by a limited number of persons who have special access rights to such systems, and are required to keep the information confidential. In addition, all sensitive/credit information you supply is encrypted via Secure Socket Layer (SSL) technology.

We implement a variety of security measures when a user enters, submits, or accesses their information to maintain the safety of your personal information.

All transactions are processed through a gateway provider and are not stored or processed on our servers.

**Do we use 'cookies'?**

We do not use cookies for tracking purposes.

You can choose to have your computer warn you each time a cookie is being sent, or you can choose to turn off all cookies. You do this through your browser settings. Since browser is a little different, look at your browser's Help Menu to learn the correct way to modify your cookies.

**Third-party disclosure**

**Do we disclose the information we collect to Third-Parties?**

We only transfer payment related information to the payment gateway for processing your school and bus fee. The information supplied is encrypted via Secure Socket Layer (SSL) technology.

**Third-party links**

Occasionally, at our discretion, we may include or offer third-party products or services on our website. These third-party sites have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these linked sites. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these sites.

**Usage**

Users can visit our site anonymously.

Our Privacy Policy link includes the word 'Privacy' and can easily be found on the page specified above.

You will be notified of any Privacy Policy changes on our Privacy Policy Page

**How does our site handle Do Not Track signals?**
We honor Do Not Track signals and Do Not Track, plant cookies, or use advertising when a Do Not Track (DNT) browser mechanism is in place.

**Does our site allow third-party behavioral tracking?**
It's also important to note that we allow third-party behavioral tracking

**How do we ensure Child Safety?**
When it comes to the collection of personal information from children under the age of 13 years old, we put parents in control. We as the operators of websites and online services protect children's privacy and safety online.

We do not market to and collect information from children under 13.

**In order to remove or edit your child's information please contact us at support@edubee.in**

Ensuring the safety and security of children's information we follow the below mentioned protocols:

- We will not require a child to disclose more information than is reasonably necessary to participate in an activity.
- Parents can review their child's personal information, direct us to delete it, and refuse to allow any further collection or use of the child's information.
- Parents can agree to the collection and use of their child's information, but still not allow disclosure to third-parties unless that's part of the service.
- Parents can review, delete, manage or refuse with whom their child's information is shared through emailing our support staff, through calling our support number contacting us directly.
- We will notify parents directly before collecting PII from their kids. This includes what specific information you will want to collect and how it might be disclosed, a link to your online privacy policy, and how the parents can give their consent.

**In order to be in line with Fair Information Practices we will take the following responsive action, should a data breach occur:**

We will notify you via email
- Within 7 business days

We will notify the users via in-site notification
- Within 7 business days.

**We collect your email address in order to:**
- Send information, respond to inquiries, and/or other requests or questions
- Process orders and to send information and updates pertaining to orders.
- Send you additional information related to your product and/or service

**To ensure a safer use of mailing service we agree to the following:**
• Not use false or misleading subjects or email addresses.
• Identify the message as an advertisement in some reasonable way.
• Include the physical address of our business or site headquarters.
• Monitor third-party email marketing services for compliance, if one is used.
• Honor opt-out/unsubscribe requests quickly.
• Allow users to unsubscribe by using the link at the bottom of each email.

If at any time you would like to unsubscribe from receiving future emails, you can email us at support@edubee.in and we will promptly remove you from ALL correspondence.

Contacting Us

If there are any questions regarding this privacy policy, you may contact us using the information below.

Edubee Solutions Pvt. Ltd.
L-130,
Street Number 9
Mahipalpur
New Delhi,
Delhi 110037
India
support@edubee.in